VPO Registrar Training

Levi Guevara
VPO Technical Support

Updated 4/7/2003

Why are you here?

- You are here because you have been given a privilege -- the single most important task as the “gate keeper” of your organization’s VPO Site.

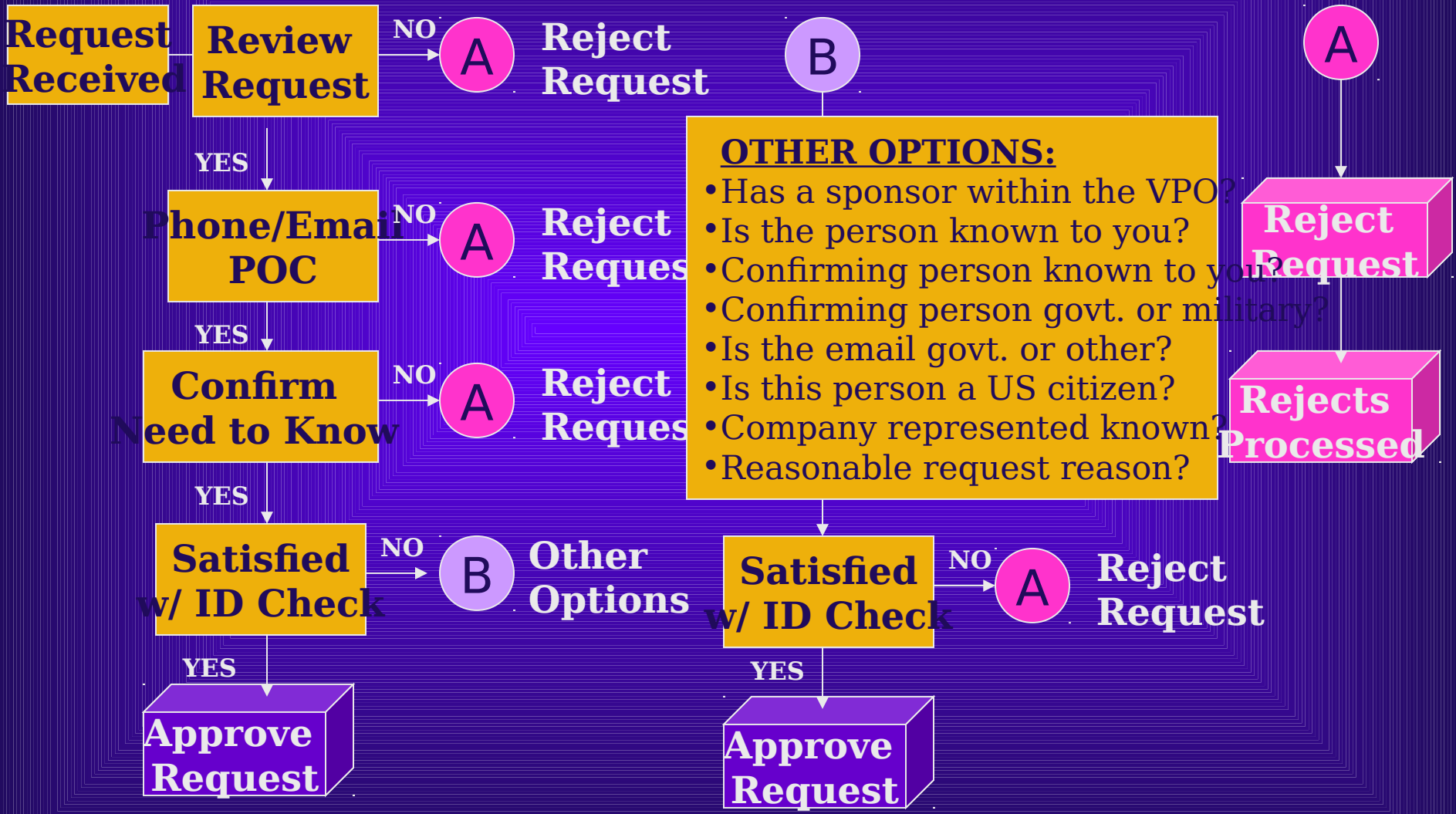
Your Responsibilities as a Registrar

- Granting access to the VPO site.
- Changing or removing access to the VPO site.
- Handling Tier I - User Support.
- Focal Point for annual VPO Validation

Registrar Needs to Understand

- Your site’s business process for approving new Users.
- Understanding Access levels and their application with granting user access.

Registrar Decision Tree



VPO Registration Screen

Request for Afloat PKI-CAC Project Registration Site Access

Help

Submit Cancel

(Items with * are required)

Submitted	03/26/2003 10:53 AM PST
Full Name	Kelly P. Hicks
Display Name	Kelly Hicks
Web Login	kellyhicks
Phone Number	858 826-2902
Email	signalhill@hotmail.com
US Citizen?	Yes
Corporate Relationship	Other
Organization	SAIC
Who can confirm your need for access? *	Marilyne Ayers
What is his/her phone number? *	858 826-2902
What is his/her email address?	ayersma@saic.com

Reason for requesting access to this site:

I have been tasked with creating a User Guide for the Afloat PKI-CAC Project. Please grant access. -- Kelly Hicks

Group(s) To Join:

☑ Afloat PKI-CAC Project ☐ Limited ☐ User ☐ Manager

○ **Disapprove**

Registration Screen Top Portion

VPO Registration Screen

Allow Limited Users to see this entry in the phone list
Registrar Notes: (will NOT be seen by the user)
Comments to User: (will be emailed to the user)
Submit | Cancel
[Top | Home]
Registration Screen
BottomPortion

See Pending Registration Section

Registration Process

- Your VPO Site should have a process for authenticating requests to access your VPO
- Questions addressed when building your site's business process:

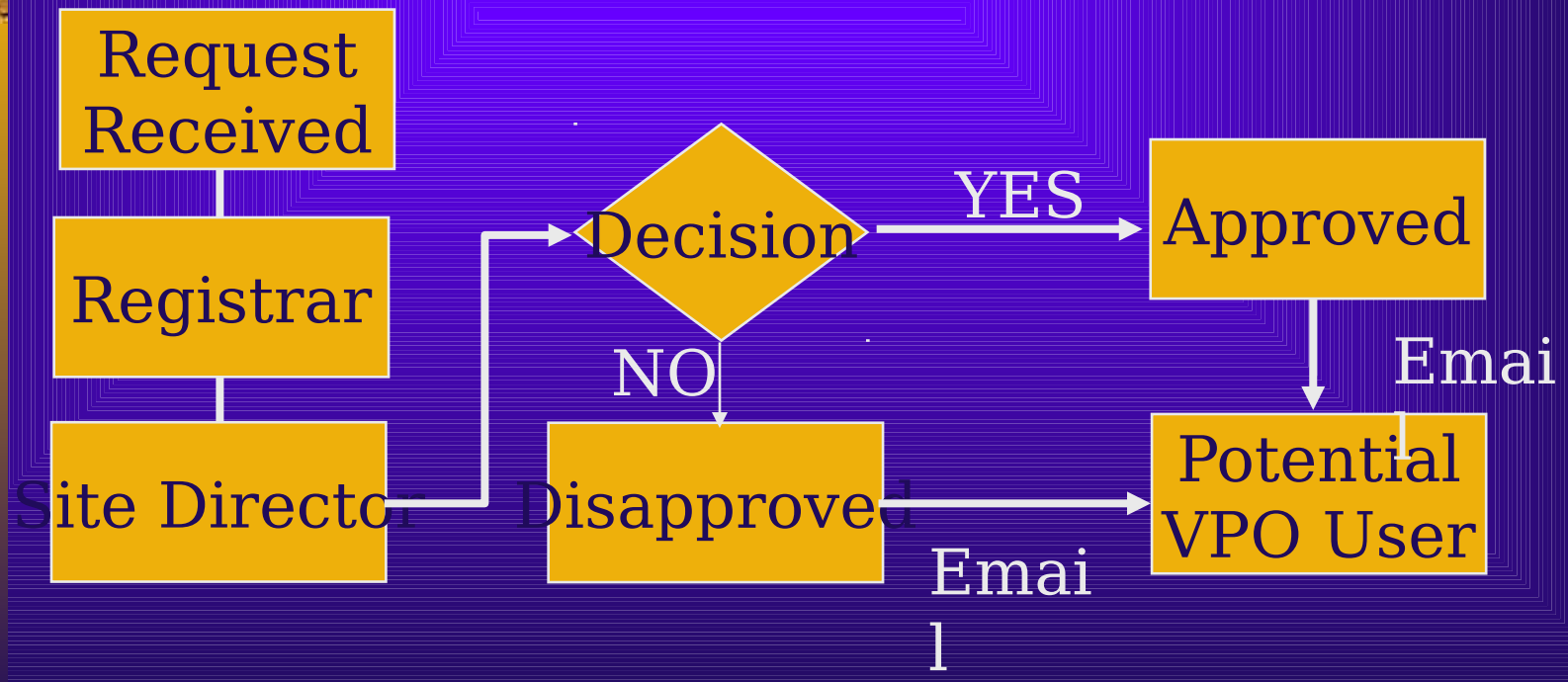
Who? • Identity of the person making the request

Why? • Does this person have a valid need to kno

What? • Level of trust of this person.

Two-Tiered Registration

Registration approval process is two-tier with approval required by Registrar and Site Director.



Access Levels

- Registrar may approve users for one of four general levels of access:
  - Manager
  - User
  - Limited Access
  - Reader Access

See Permission Roles

Access Definitions

READ

- Ability to see (READ) a document that is posted on the VPO site.

EDIT

- Ability to see and make changes, modifications or delete a document that is posted on the VPO site.

See Permission Roles

Manager Access

- Managers have the ability to READ any document that is posted to their VPO site.
- Managers have the capability to edit documents posted to their VPO site. This capability is established when the site is constructed.
- Managers may create items freely throughout their VPO site.

See Permission Roles

Who can be a Manager

Manager Definition (cont'd)

- The role of Manager is really meant to mirror the functional management for the organization.
- May be a Military Officer/Enlisted, Civil Service or Contractor.

See Permission Roles

User Access

- User's may Read any document in the site unless they have been excluded from seeing that item.
- User's can freely author material throughout the site.
- Who can be a User :
  - The role of user is meant for any organization performer;
    - May be a Military Officer/Enlisted, Civil Service or Contractor.

See Permission Roles

Limited Access

- Limited users may see (Read) any document in the site that they have been GRANTED access to see.
- Limited users can freely author material throughout the site.

See Permission Roles

Who can have Limited Access

- The role of limited user is meant for any member who has a more limited to know (Sponsor, customer, contractor)
- May be a Military Officer/Enlisted, Civil Service or Contractor.

See Permission Roles

Reader

- READ only.
- Cannot
  - Edit
  - Post

VPO Roles Recap

Roles	Controlled by Registrar	Read	Author	Edit
Site Director	Directed by Management	Always	Always	Always
Registrar	Directed by Management	Only in Registration	Only in Registration	Only Registration Area
Manager	Yes	Always	Always	Site Dependent
User	Yes	Unless Excluded	Always	Must be Granted
Limited	Yes	Must be Granted	Always	Must be Granted
Reader	Yes	Must be Granted	Never	Never

Modifying Access

- Registrars are responsible for user access privilege modification
  - **Access can be upgraded**
  - **Access can be downgraded**
  - **Access can be de-activated**
- Access is modified by selecting the user’s registration record reselecting appropriate buttons and submitting the record

Request for 08 Training Site Access

Submit Cancel

(Items with * are required)

Submitted	03/12/2002 11:39 AM PST
Full Name	Marilyne J Ayers
Display Name	Marilyne J. Ayers
Web Login	ayersm
Phone Number	858-826-2902
Email	ayersma@saic.com
US Citizen?	Yes
Corporate Relationship	Government
Organization	SAIC
Who can confirm your need for access? *	Joe Carroll
What is his/her phone number? *	858-826-2980
What is his/her email address?	joseph.d.carroll@saic.com

Briefly describe your reason for requiring access to this site:*

To have my name on the VPO user's list.

Approved By Marilyne J Ayers On 03/12/2002

Group(s) To Join:

☑ Training ☐ Limited ☐ User ☑ Manager

- ◉ **Edit User Groups**
- ○ **Remove from VPO**
- ○ **Remove but keep contact info in phone list**

☑ Allow Limited Users to see this entry in the phone list

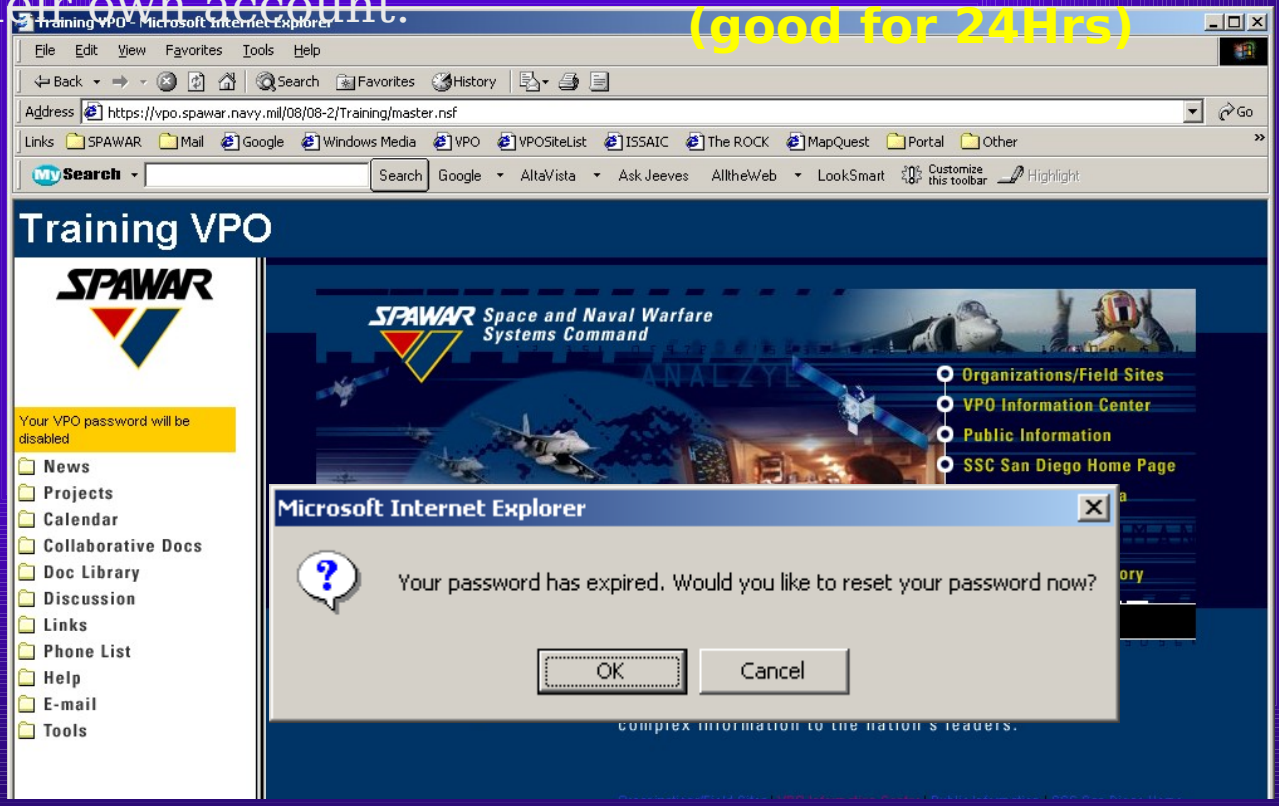
Registrar Notes: (will NOT be seen by the user)

Modifying Access

Creating Passwords

- **Password Expired** – Users are given opportunity to update their own account.

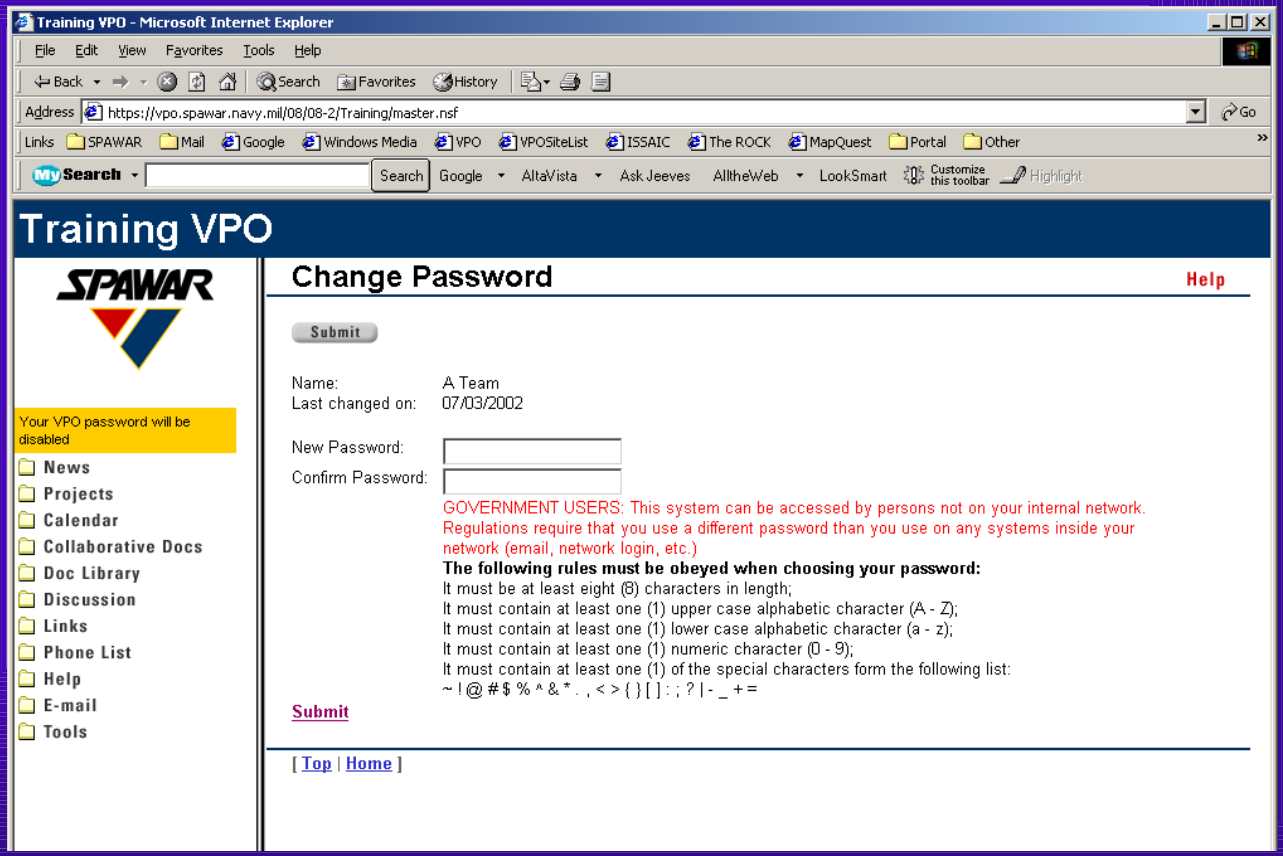
Registrar issues Temporary Passwords (good for 24Hrs)



See Password Expired

Change Passwords

Change Password – the system displays the change password form.


Training VPO - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites History
Address https://vpo.spawar.navy.mil/08/08-2/Training/master.nsf
Go
Links SPAWAR Mail Google Windows Media VPO VPOSiteList ISSAIC The ROCK MapQuest Portal Other
MySearch Search Google AltaVista Ask Jeeves AlltheWeb LookSmart Customize this toolbar Highlight
Training VPO
SPAWAR
Your VPO password will be disabled
News
Projects
Calendar
Collaborative Docs
Doc Library
Discussion
Links
Phone List
Help
E-mail
Tools
Change Password
Help
Submit
Name: A Team
Last changed on: 07/03/2002
New Password:
Confirm Password:
GOVERNMENT USERS: This system can be accessed by persons not on your internal network. Regulations require that you use a different password than you use on any systems inside your network (email, network login, etc.)
The following rules must be obeyed when choosing your password:
It must be at least eight (8) characters in length;
It must contain at least one (1) upper case alphabetic character (A - Z);
It must contain at least one (1) lower case alphabetic character (a - z);
It must contain at least one (1) numeric character (0 - 9);
It must contain at least one (1) of the special characters form the following list:
~ ! @ # $ % ^ & * . , < > { } [ ] : ; ? | - _ + =
Submit
[Top | Home]

See Password Change

Annual

VPO Validation

POC: Site Director
Registrar

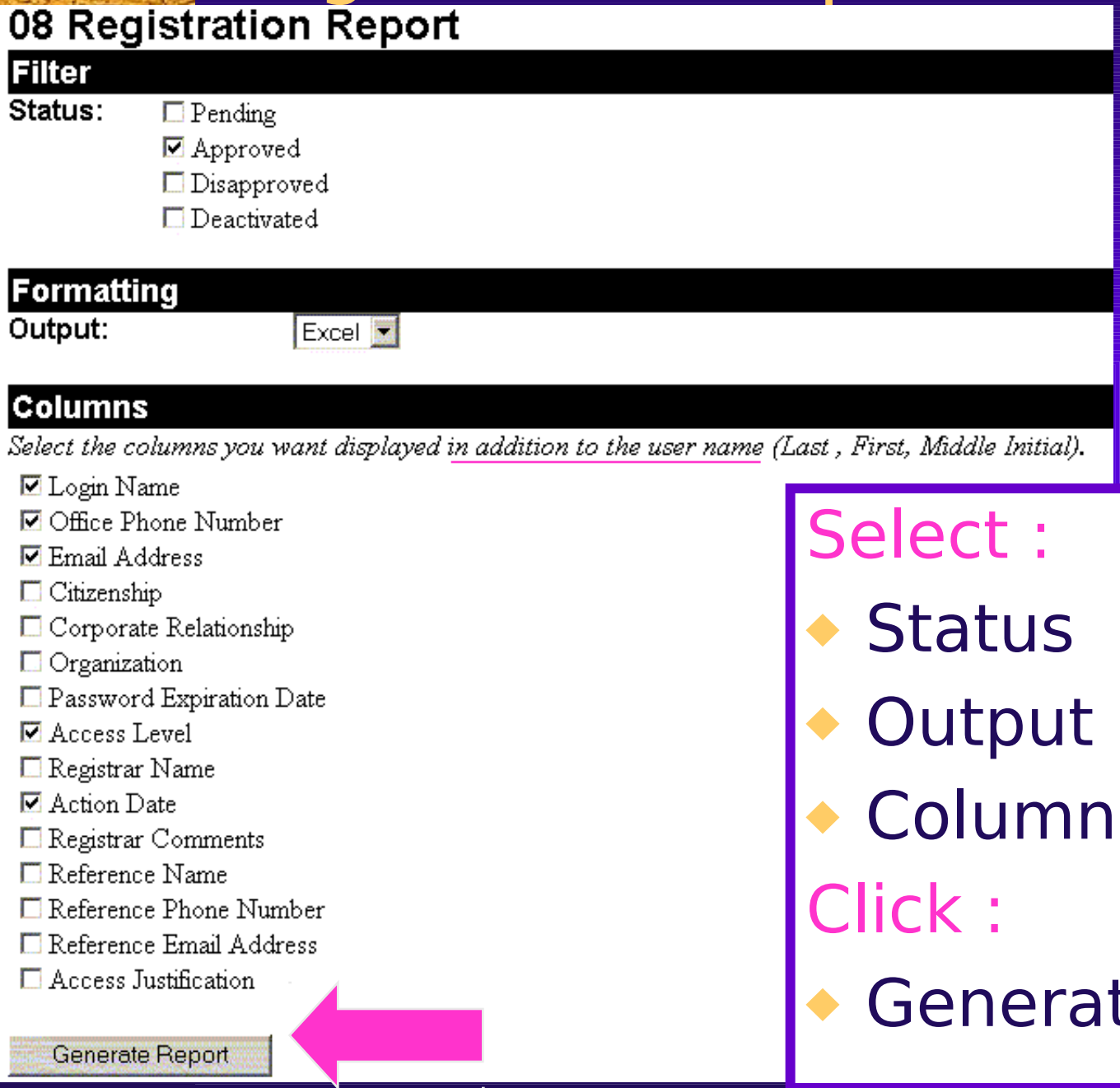
Registration Report

List of Your VPO Users

- By Log in Name
- Email / Phone
- Action Date
- Password Expiration Date

Makes Validation a Breeze !

Registration Report Form



Select :

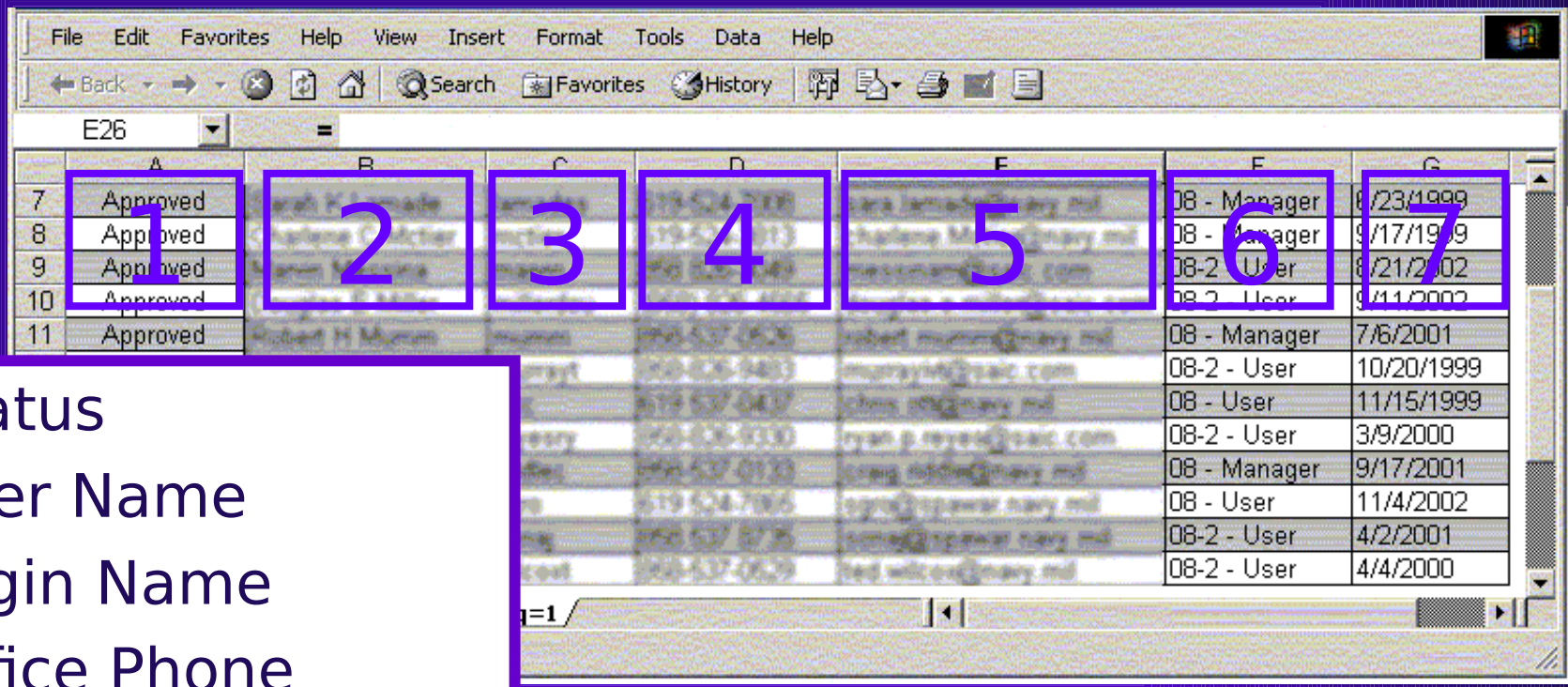
- Status
- Output
- Columns

Click :

- Generate Report

Excel Registration Report

Report shows:



1. Status
2. User Name
3. Login Name
4. Office Phone Number
5. Email Address
6. Access Level
7. Action Date

Quick view in NMCI will have some issues

Large VPO Site ?

Here are some tools that can help . . .

Lots of Users

Consider having more than one:

- Site Director (Must be Government/Military)
- Registrar

Help share the duties and add coverage for illness or vacations.

Travel is no excuse.

Tools for Searching

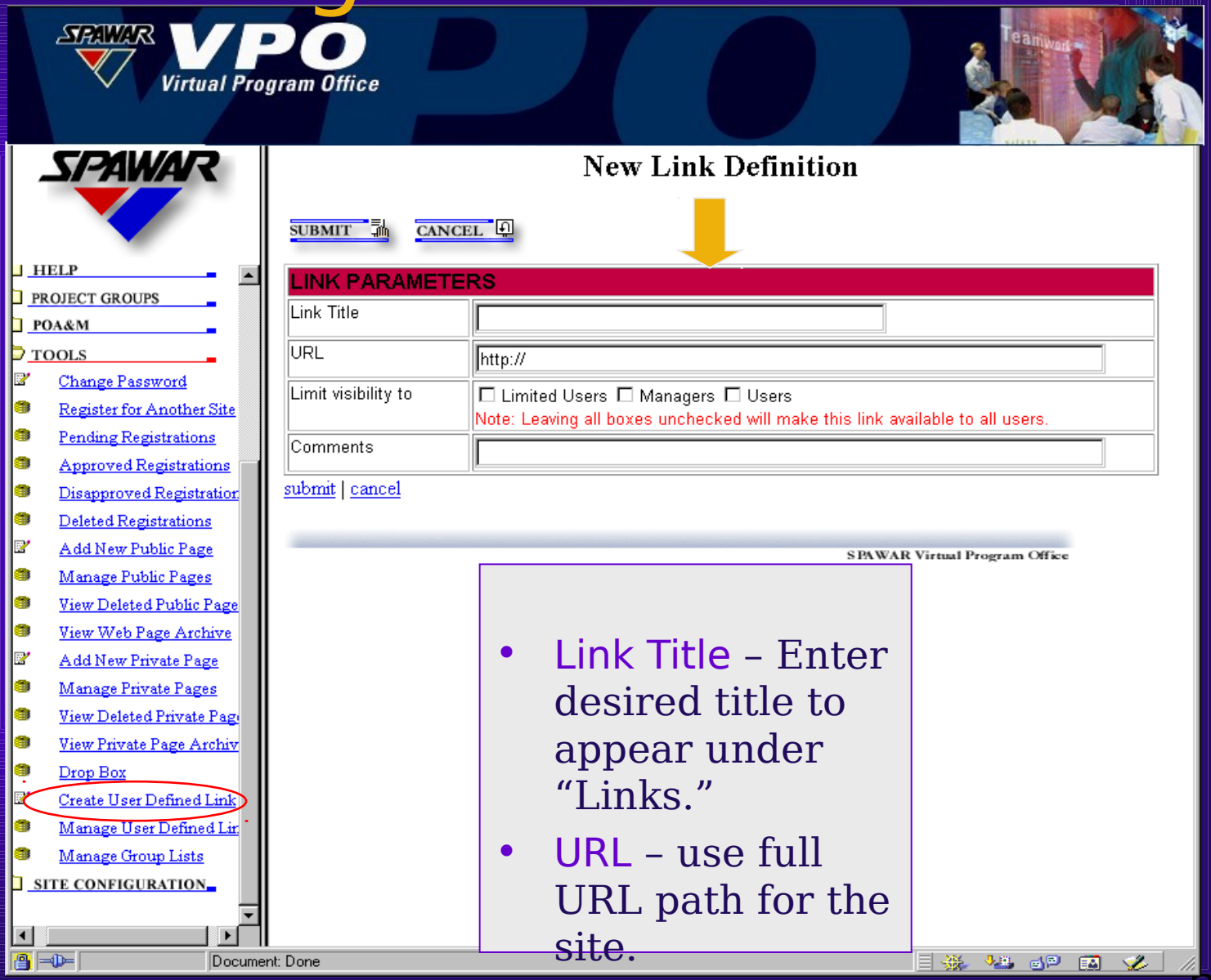
Click the Button "Skip To"

- Pop up window appears.
- Enter the Last Name of user to search.

Searching Tool

- **RESET** brings you to top of the list.

Creating Links



- Link Title – Enter desired title to appear under “Links.”
- URL – use full URL path for the site.

Diagnosing Access Problems

- Experience breaks access problems down generally in these categories :
  - 1 **Lost Passwords 65%**
  - 2 **Wrong User ID's 20%**
  - 3 Bad URL 5%
  - 4 Access Group Problem 5%
  - 5 Multiple Registrations/Other 5%
- Registrars can repair problems 1-4
- Problem #5 must be referred to qualified VPO Administrator

Access Problem Resolution

- Access problems can be diagnosed and repaired simply when these steps are followed :
  1. Verify that the user is going to the correct URL for your site.
  2. Verify the user is trying to access the site with the correct user identification.

Note: Domino/Notes will recognize the user id of the user's full name that was used in registration,

for William J Smith

- User id is smithj

Access Problem Resolution

If the URL and user id are correct:

3. Attempt to change password.
   - This can be accessed by the registrar from the VPO site under tools "**Change Password**".
4. If this remedy fails then the registrar should access the user's registration and re-submit the request.
   - Under "**Groups to Join**", make sure that "Edit User Groups" is selected and re-submit.
   - This should insert them again into the access group.

Note: This change is not immediate and will take time to index the system, 5 minutes should be allowed.

Access Problem Resolution

5. If steps 1-4 do not resolve the problem, then they should be referred to the SPAWAR VPO Support:
   VPOsupport@spawar.navy.mil
   858-537-8735

   for further action and final resolution.

Questions ??

VPO Technical Support (NIPRNET/SIPRNET)

Javier Soria

Ryan Reyes

Levi Guevara

Main Email:

VPOsupport@spawar.navy.mil

858-537-8735

Important Contact info:

For any updates or changes to the site. All request must go through:

Char McTier

619-524-3813

charlene.mctier@navy.mil

Hans Mumm

858-537-0526

robert.mumm@navy.mil